LUFTHANSA GROUP
for Business

Advance Seat Reservation

Factsheet

1 Conditions & Availability

- Passengers reserve a specific seat category (e.g., Classic Aisle Seat, Classic Window Seat, Legroom Seat, Extra Legroom Seat, or Preferred Zone Seat) rather than a specific seat row or seat number.
- Nevertheless, passengers are assigned a specific seat row and number during the booking process and should be informed of the applicable terms and conditions for Advance Seat Reservation (ASR) by the travel agent.
- If an aircraft or cabin change is required for operational reasons, the Lufthansa Group airlines reserve the right to reseat the passenger with best efforts to an equivalent new seat. In such cases, priority is given to passengers who are travelling together, e.g. families sitting next to one another. After this, seats with extra legroom in the emergency exit rows, aisle, window and then middle seats will be allocated in that order.
- If the original seat characteristic cannot be provided, the passenger is entitled to an ASR refund.
- Seats located in an emergency exit row are subject to specific eligibility requirements.

2 Seat categories

Abbreviations and symbols used in the tables:
ASR = Advance Seat Reservation | **€** = chargeable | **FOC** = free of charge

Please note that the availability of individual seat types may vary, for example depending on the aircraft type, route or operating airline.

2.1 Short- and medium-haul flights

Economy Class			
Seat type	**Description**	**ASR**	**Airlines**
Classic Seat[1]	Standard Economy Class seat (aisle, middle, window)	€	LH/LX/OS/SN/EN/4Y/VL
Preferred Zone Seat	Standard seat located in the front rows of the Economy Class cabin, directly behind Business Class, allowing passengers to disembark more quickly after landing. The location of the Preferred Zone varies depending on the position of the cabin divider.	€	LH/LX/OS/SN/EN/4Y/VL
Extra Legroom Seat	Seat with more than 7.5 cm / 3 inches of extra legroom compared with a Classic Seat. Some Extra Legroom seats are located in emergency exit rows and are subject to specific eligibility requirements.	€	LH/LX/OS/SN/EN/4Y/VL
Back Seat[1]	Standard Economy Class seat located in the rear section of the cabin, usually within the last four to eight rows, depending on aircraft configuration.	€	LH/LX/OS/SN/EN/VL
Free Neighbor Seat[2]	An additional adjacent seat purchased for greater personal space and comfort.	€	LH/LX/OS/SN

[1] *Free of charge for travelers with an Economy Flex fare.*

[2] *For details on booking the Free Neighbor Seat, please refer to the factsheet "Extra Seat (EXST)".*

Business Class			
Seat type	**Description**	**ASR**	**Airlines**
Classic Seat	Standard seat with the adjacent seat kept free for additional space and comfort.	FOC	LH/LX/OS/SN/EN/4Y/VL
First Row Seat	Seat located in the first row of the Business Class cabin, offering the exclusivity of the front row and the convenience of quicker boarding and deboarding.	€	LH/LX/OS/SN/EN/VL

2.2 Long-haul flights

Economy Class			
Seat type	**Description**	**ASR**	**Airlines**
Classic Seat[1]	Standard Economy Class seat (aisle, middle, window)	€	LH/LX/OS/SN/4Y
Preferred Zone Seat	Standard Economy Class seat located in the front section of the Economy Class cabin, allowing passengers to disembark more quickly after landing.	€	LH/LX/OS/SN/4Y
Legroom Seat	Standard Economy Class seat offering 7.5 cm / 3 inches more legroom than a Classic seat. It is often located in the front section of the Economy Class cabin.	€	LH/LX/OS/SN/4Y
Extra Legroom Seat	Standard Economy Class seat offering more than 7.5 cm / 3 inches of additional legroom. These seats are often located in the emergency exit rows and may provide substantially more space. Specific eligibility requirements apply to emergency exit row seats.	€	LH/LX/OS/SN/4Y
Duo Seat	Two adjacent seats, one window and one aisle, offering greater privacy and comfort, ideal for two passengers traveling together. Available in select Economy Class rows on aircraft with a 2-X-2 configuration.	€	LH/LX/OS/SN
Back Seat[1]	Standard Economy Class seat located in the rear section of the cabin, usually within the last four to eight rows, depending on the aircraft configuration.	€	LH/LX/OS/SN
Sleeper's Row[2]	An entire row of Economy Class seats, allowing one passenger to lie across the row and sleep more comfortably. Includes a mattress topper, blanket and pillow in Business Class quality for a more relaxing journey.	€	LH
Free Neighbor Seat[3]	An additional adjacent seat purchased for greater personal space and comfort.	€	LH/LX/OS/SN

[1] *Free of charge for travelers with an Economy Flex fare.*

[2] *Bookable at the airport subject to availability; advance seat reservations are not possible.*

[3] *For details on booking the Free Neighbor Seat, please refer to the factsheet "Extra Seat (EXST)".*

Premium Economy Class

Seat type	Description	ASR	Airlines
Classic Seat[1]	Standard Premium Economy Class seat (aisle, middle, window)	€	LH/LX/OS/SN/4Y

[1] *Free of charge for travelers with a Premium Economy Flex fare.*

Business Class

Seat type	Description	ASR	Airlines
Classic Seat	Standard Business Class seat (aisle, middle, window).	FOC[1]	LH/LX/OS/SN/4Y
Extra Space Seat	Single Business Class seat offering additional personal space and more storage.	€	LH/LX/OS/SN
Extra Long Bed	Business Class seat that converts into an extra-long 2.12- to 2.22-metre bed (6 ft 11 in to 7 ft 3 in), offering more space for a restful night's sleep.	€	LH/LX
Privacy Seat[2]	Business Class window seat positioned further from the aisle for greater privacy and a quieter travel experience.	€	LH/LX
Business Suite	Private Business Class suite with high partitions and a fully closable door, offering plenty of personal space, a wardrobe, generous storage and a minibar. Two adjoining suites can be combined into a Double Suite.	€	LH/LX

[1] *Chargeable for travelers with a Business Light fare.*

[2] *Free of charge for travelers with a Business Flex fare.*

First Class

Seat type	Description	ASR	Airlines
First Class Seat	First Class seat offering exceptional comfort and privacy for a relaxing long-haul journey.	FOC	LH/LX
First Class Suite	Private First Class suite with fully closable doors and nearly ceiling-high partitions for maximum privacy, plus an extra-wide seat that converts into a spacious bed for a restful night's sleep.	FOC	LH/LX
First Class Suite Plus[1]	Spacious private First Class suite for one or two passengers traveling together with nearly ceiling-high partitions and fully closable doors for maximum privacy. Two individually controlled	€	LH/LX

	extra-wide seats convert into a double bed or a spacious single bed.		
SWISS First Grand Suite[2]	Fully secluded First Class area combining a Single Suite and Suite Plus, connected by a private aisle for complete privacy and exclusive access to both suites.	€	LX

[1] Booking the First Class Suite Plus for two passengers is only possible by phone via the dedicated First Class Service hotline.

[2] Available only for point of commencement in Switzerland (POC: CH). Inquiries and bookings for the SWISS First Grand Suite can be submitted via the online request form at swiss.com.

2.3 Status customer benefits

Short- and medium-haul flights:

HON Circle Members and Senators can reserve any seat (Back Seat, Classic Seat, Preferred Zone Seat und Extra Legroom Seat) free of charge on all Economy Class fares, except when traveling on the Economy Basic and Economy Light fare. They may also reserve the First Row Seat in Business Class free of charge.

Long-haul flights:

HON Circle Members can reserve any seat free of charge in Economy Class and Premium Economy Class (exception: Economy Light and Premium Economy Light fare). In Business Class, HON Circle Members will only incur a charge for reserving the Business Class Suite. All other seats can be booked free of charge for HON Circle Members (exception: Business Light fare).

Senators can reserve any seat free of charge in Economy Class and Premium Economy Class (exception: Economy Light and Premium Economy Light fare). In Business Class (exception: Business Light fare), in addition to the Classic Seat, Senators can also reserve the Extra Space Seat and the Privacy Seat at no extra cost.

In addition, the privileges which HON Circle Members and Senators enjoy will also apply to up to eight traveling companions who are booked under the same PNR.

3 Fulfillment

Advance seat reservations are issued as an EMD-A. A separate mono-coupon EMD must be issued for each flight segment. For free-of-charge ASR, processes may vary depending on the ASR product, airline, frequent flyer status, GDS or booking system used.

4 Changes & Refunds

Rebookings and refunds are subject to the fare rules of the associated ticket. Please note that the ASR EMD may only be reused when rebooking onto flights operated by LH/LX/OS/SN/EN/4Y/VL.

Voluntary reseating on the same flight	Rebooking permitted to any seat, in case of seat with higher value: difference is collected, if seat with lower value: no refund of difference, reassociation of existing EMD permitted
Flight change without routing change	Rebooking permitted to any seat, in case of seat with higher value: difference is collected, if seat with lower value: no refund of difference, reassociation of existing EMD permitted
Flight change without routing change (Business Class and First Class) – *applicable to Lufthansa Allegris and SWISS Senses only*	Refund permitted if the original seat category is not available on the new flight. Prerequisite for stand-alone EMD refund after voluntary rebookings: The new flight is operated by a Lufthansa Group airline or a joint-venture partner (AC/UA/CA/NH/SQ)
Flight change with routing change	Rebooking permitted to any seat, in case of seat with higher value or more expensive geographical zone: difference is collected, if seat with lower value or cheaper geographical zone: no refund of difference, reassociation of existing EMD permitted
Flight change with routing change (Business Class and First Class) – *applicable to Lufthansa Allegris and SWISS Senses only*	Refund permitted if the original seat category is not available on the new flight. Prerequisite for stand-alone EMD refund after voluntary rebookings: The new flight is operated by a Lufthansa Group airline or a joint-venture partner (AC/UA/CA/NH/SQ)
Voluntary ASR refund without ETKT refund	No stand-alone refund permitted
Involuntary ASR refund without ETKT refund	Stand-alone refund permitted if the original seat category is not available on the new flight
ASR refund within the grace period (until 23.59 hrs on the next calendar day after EMD issuance)	Refund permitted (Exception: Stand-alone grace period ASR refunds are only permitted up to and including 5 days before departure of the flight concerned)
ASR refund with ETKT refund	If the fare is refundable (with or without fee), the ASR EMD can be refunded with the ticket. If the fare is non-refundable, ASR refund is not permitted; ticket tax refund only.
ASR refund after upsell (rebooking of fare) or upgrade (e.g. Miles & More, fixed price upgrade, airport) to a higher cabin	Stand-alone refund permitted

As at: October 2026. Subject to changes.